



HEIGHT SPECIALISTS

Conditions abseiling and ziplining from the Euromast 2019

In advance

- Experience is not necessary, but you do need a dose of guts;
- The minimum age is 16 years;
- Extra times can be booked via the website until Friday 16h00 prior to the event;
- Cancellation policy:
Reducing or cancelling the booked times is possible until Monday afternoon 12h00 prior to the day of your descent via www.abseilen.nl. If necessary, you can request telephone assistance at the Euromast 010 - 4364811. If the change is not notified or is notified too late, the Euromast will calculate the number of reservations that was known on Monday afternoon 12h00 upon arrival for your descent. If there is no or late cancellation and you are absent at the discussed time (no show) then the Euromast will send an invoice.
- The descent day will be cancelled if the minimum number of registrations has not been reached. The minimum number of registrations for an abseil day is 30 persons, for the zipline 40 persons. If the descent day does not take place, you will be informed by e-mail no later than Thursday afternoon prior to the weekend. Reservations by phone will be called;
- In case of rain and wind the descent day will continue. If the weather forecasts do not allow the descent, an e-mail will be sent or you will be called in advance. In case of wind force 8 the abseiling will not take place and in case of zipline it will be from wind force 6. During thunderstorms it is not possible to descend. If on the day of the thunderstorm it turns out that the weather is too bad, you will be contacted by telephone. If in doubt on the day itself you can contact the Euromast +31 (0)10 - 4364811;



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- If unforeseen circumstances deem it necessary, the organization reserves the right to adjust the reserved time and inform you about/discuss this by telephone.

On the day itself

- At the Euromast (address Parkhaven 20 Rotterdam), license plate parking is applied, and unfortunately, there is only 1 machine. So make sure you are on time. TIP: Download a parking app on your phone to avoid long queues at the parking machine.
- If you are absent at the reserved time of descent, you will not receive a refund of the entrance fee or any other form of compensation. The descent point is then cancelled and no replacement or later time is guaranteed. We therefore ask you to register at least 30 minutes before the reserved time at the cash register of the Euromast. A declaration must be signed here.
- Euromast has a 'pin only' policy and does not accept cash. On the platform on the other hand, it is not possible to use pin or credit card. If you would like to buy your abseil or zipline photos, they can only be purchased with cash.
- Put on good (clean) shoes, no slippery soles. You 'walk' on the windows of the brasserie. Long hair? Put it in a braid or tail.
- You descend with empty pockets; your belongings are kept for you until you return to the platform;
- Non-descendants pay the normal entrance fee for the Euromast: adults €10.25 and children 4-11 years € 6.75;
- In the Euromast restaurant at 100 meters height you can order a drink and snack before or after your descent, if a table is available. If you want to have dinner, book in



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advance. From 18h00 the brasserie can be full/reserved, which unfortunately makes dining no longer possible.